Flight for Life Lottery Terms and Conditions

Essex and Herts Air Ambulance Trust, Flight House, The Business Centre, Earls Colne Business Park, Earls Colne, Colchester CO6 2NS wholly owns a trading company – Essex & Herts Flight For Life Lottery Ltd which promotes a Society Lottery to raise funds to support Essex & Herts Air Ambulance's HEMS service.

The trading company, also known as the Promoter, is registered at the above address and is licensed by the Gambling Commission to run a society lottery and raffles:

The lottery is referred to in these Terms and Conditions as the 'Flight for Life Lottery.'

Your purchase of Flight for Life Lottery tickets is from the above Promoter and all proceeds from the Flight for Life Lottery go to the Promoter, which is wholly owned by Essex & Herts Air Ambulance Trust to which they donate all of their profits.

Terms and Conditions

The Flight for Life Lottery is a weekly draw. Each chance costs £1 per week and upon receipt of your payment, we will issue you with a unique membership number which will be entered into the draw each week. Funds are held in a separate bank account in the name of the promoter.

The Top Prize is £1000, with additional prizes of £250, £100, 4 x £25 & 50 x £10

The Superdraw is an additional draw only available to members of the Weekly Flight for Life Lottery.

When each member joins the Superdraw, the office will allocate their exclusive combination of 4 lucky numbers between 1–45. A separate weekly jackpot draw is made and if no member makes a complete match with all four numbers, then the jackpot prize will roll over to the next week's draw. The jackpot prize will continue to roll over until it reaches £25,000, at which point multiple draws will be made in a single week until a complete match is selected.

Based on numbers from a previous draw, members have a 1 in 1,688 chance of winning a prize in the weekly lottery draw, and a 1 in 148,995 chance of winning the Superdraw.

Approximately 80p in every £1 received by the Flight for Life Lottery is donated to the Essex & Herts Air Ambulance.

Customer Funds Insolvency Rating: **Not protected: Segregation of customer funds.** We are required by our licence to inform customers about what happens to funds which we hold on account for you in the event of insolvency. We hold customer funds separately from company funds in a UK bank account. These funds are not protected and in the event of insolvency there is no guarantee funds held will be repaid.

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Further information can be found at:-

https://www.gamblingcommission.gov.uk/licensees-and-businesses/guide/page/protecting-customer-funds

How to play

1. We will allocate your exclusive Superdraw 4 lucky number combination to you. If you wish to change this combination, please call the office.
2. We will send you your membership details displaying your lucky numbers. Please check these numbers carefully and advise us immediately if there are any discrepancies, as numbers we hold on our computer system are the numbers that are entered into the draw.

The winning numbers of the Weekly and Superdraw will be displayed weekly on our website. If you are one of our lucky winners there is no need to check your numbers as we will notify you as soon as possible.

Rules

1. We will not promote our lottery or raffle to persons under the age of 18.
2. All prizes are set, there is no alternative.
3. The draw will take place every Wednesday (or in exceptional circumstances as soon as is practically possible, which will be notified on our website) at the office of the Essex & Herts Air Ambulance Trust, by use of a computerised random number generator. The draw is witnessed each week and the results are recorded.
4. The winning numbers will be published on our website at www.ehaat.org.
5. Members must keep us notified of any change of address details.
6. Each entry costs £1 per draw. Only members who have paid prior to any draw will be entered into the draw.
7. A winner's cheque is valid for six months from the date of the draw. If not claimed after six months, the money will be deemed a donation to the Essex & Herts Air Ambulance Trust.
8. All proceeds, after the deduction of prizes and expenses, shall be deemed as a donation to Essex and Herts Air Ambulance Trust.
9. Any proceeds received in excess of the ticket sale price will be deemed a donation to the Essex & Herts Air Ambulance Trust.
10. Any application for entry into the lottery may be rejected for any reason by discretion of the Promoter.
11. Winner's details, in brief, may be used to promote further lottery draws
12. The Promoter is not responsible in any way whatsoever for delays in payments being received.
13. The Promoter's decision is final in any matter regarding the lottery and, once made, will be final.
14. Essex and Herts Air Ambulance Trust charity staff and their families are excluded from playing the lottery.
15. Rules and format may be updated or changed at the discretion of the Promoter.
16. In the event of any dispute occurring regarding the outcome of our lottery draws, or the awarding of prizes which cannot be resolved in discussion with Essex & Herts Flight For Life Lottery Ltd after 8 weeks, players may contact IBAS (Independent Betting Adjudication Service) who will request statements and supporting evidence from both parties before publishing a binding adjudication. The service is available free of charge to participants in our draws. The IBAS website (www.ibas-uk.co.uk) contains information about their service, including the opportunity to complete a dispute resolution form online. Alternatively they can be contacted by post (IBAS, PO Box 62639, London, EC3P 3AS) or telephone: 020 7347 5883. The Promoter is committed to ensuring that if a dispute is not able to be resolved, an Alternate Dispute Resolution is in place in line with the Gambling Commission's regulations to comply with the LCCP Licence.
17. The Flight for Life Lottery (FFLL) is committed to protecting your privacy. Data we collect from you is used lawfully in accordance with the Data Protection Act 2018 and will be used solely for the purpose of the Flight for Life Lottery and the benefit of Essex & Herts Air Ambulance.

We will not pass your details to any third party without your written permission. Members have the right to access information we hold about them. To obtain such information a request in writing is required. FFLL reserve the right to update and amend these terms and conditions at any time.

Cancellation and Refunds

1. Members can cancel their membership at any time by letter, by calling 0345 2417 688 or emailing us at contactus@ehaat.org
2. Refunds can be made on application. Please allow 4 weeks for processing.
3. Refunds of direct debit payments should be requested at member's banks or building societies in accordance with the direct debit guarantee.
4. In those cases where the member is deceased, the Executor or next of kin should apply to the Flight for Life Lottery for repayment to the Estate. To reduce costs the Trust has a de-minimus rule; amounts under £20 will not be refunded to an Estate but treated as a donation to the Trust
5. These members who pay by standing order or cheque should apply direct to Essex & Herts Air Ambulance Trust for repayment.
6. In all cases of refund applications, the Promoter reserves the right to check supporting evidence and query the request.