



Flight for Life Lottery - Weekly Draw

The Flight for Life Lottery is a weekly draw. Each chance costs £1 per week and upon receipt of your payment, we will issue you with a unique membership number which will be entered into the draw each week.

The winning numbers will be displayed weekly on our website, or you can call 0345 2417 688 to request a winners list. If you are one of our lucky winners there is no need to check your numbers as we will notify you as soon as possible.

Rules

1. It is an offence for persons under the age of 16 to play the lottery or claim a prize.
2. All prizes are set, there is no alternative.
3. The draw will take place every Wednesday (or in exceptional circumstances on a Thursday, which will be notified on our website) at the office of the Essex & Herts Air Ambulance Trust, by use of a computerised random number generator. The draw is witnessed each week and the results are recorded.
4. The winning numbers will be published on our website at www.ehaat.org.
5. Members must keep us notified of any change of address details.
6. Each entry costs £1 per draw. Only members who have paid prior to any draw will be entered into the draw.
7. A winner's cheque is valid for six months from the date of the draw. If not claimed after six months, the money will be deemed a donation to the Essex & Herts Air Ambulance Trust.
8. All proceeds, after the deduction of prizes and expenses, shall be deemed as a donation to Essex and Herts Air Ambulance Trust.
9. Any application for entry into the lottery may be rejected for any reason by discretion of the Promoter.
10. Winner's details, in brief, may be used to promote further lotteries.
11. The Promoter is not responsible in any way whatsoever for delays in payments being received.
12. Any lottery entry may be terminated at the discretion of the Promoter.
13. The Promoter's decision is final in any matter regarding the lottery and, once made, will be final.
14. The Essex & Herts Flight for Life Lottery is registered with the Gambling Commission under certificate number 000-005023-N-100321-014.
15. Rules and format may be updated or changed at the discretion of the Promoter.
16. In the event of any dispute occurring regarding the outcome of our lottery draws, or the awarding of prizes which cannot be resolved in discussion with Essex & Herts Air Ambulance Trust, players may contact IBAS (Independent Betting Adjudication Service) who will request statements and supporting evidence from both parties before publishing a binding adjudication. The service is available free of charge to participants in our draws. The IBAS website (www.ibas-uk.co.uk) contains information about their service, including the opportunity to complete a dispute resolution form online. Alternatively they can be contacted by post (IBAS, PO Box 62639, London, EC3P 3AS) or telephone: 020 7347 5883.

The Trust is committed to ensuring that if a dispute is not able to be resolved, an Alternate Dispute Resolution is in place in line with the Gambling Commission's regulations to comply with the LCCP Licence.

Cancellation and Refund Policy

1. Members can cancel their membership at any time by letter by calling 0345 2417 688 or emailing us at lotteryadmin@ehaat.org
2. Refunds can be made on application. Please allow 4 weeks for processing.
3. Refunds of direct debit payments should be requested at member's banks or building societies in accordance with the direct debit guarantee.
4. In those cases where the member is deceased, the Executor or next of kin should apply to Essex & Herts Air Ambulance Trust for repayment to the Estate. To reduce costs the Trust has a de-minimus rule; amounts under £20 will not be refunded to an Estate but treated as a donation to the Trust
5. Those members who pay by standing order or cheque should apply direct to Essex & Herts Air Ambulance Trust for repayment.
6. In all cases of refund applications, the Promoter reserved the right to check supporting evidence and query the request.